

ERL Maintenance Support Sdn Bhd

Co. Reg. No. 199901023674 (498574-T)

MEMORANDUM

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OMG.STF.M11400.1002.ADate:
18 Apr 2023**ERL Stations Renaming: KLIA T1 and KLIA T2**

Following the rebranding of KLIA Terminals as announced by the Minister of Transport (MOT) recently, ERLSB has issued a statement on the renaming of our KLIA Stations effective 14th Apr 2023.

Airport Terminal names: **KLIA Terminal 1** and **KLIA Terminal 2**.

For ERLSB & E-MAS, we will be using the station names as **KLIA T1** and **KLIA T2** respectively. With this new changes, E-MAS will be adapting the following documentation approach.

- All procedures, in-house manuals, process flows etc. consisting of KLIA and KLIA2 will remain valid until next revision or to be revised after 3 years as stated in Document Control Procedure clause 15.1 (Ref.no.G00.OMM.M11160.DD.1003.*).
- Existing contracts where names of KLIA and KLIA2 is used shall be valid until a new contract or revision of a contract takes place.
- All correspondence (Outgoing, Report, Memo, MoM) shall use the new names **KLIA T1** and **KLIA T2** with immediate effect.
- All other E-MAS related documents, media or websites that needs to be updated, should use the new names **KLIA T1** and **KLIA T2** when updating/creating with immediate effect.

Thank You.

Sincerely,



Thomas Baake
Chief Executive Officer



Muhammad Azim
Document Controller

Attachments: ERL Renames Its KLIA Stations Following Rebranding of KLIA Terminals
cc: {none}

ERL Renames Its KLIA Stations Following Rebranding of KLIA Terminals

Kuala Lumpur, 14 April 2023 – Express Rail Link Sdn Bhd (ERL) renames its KLIA and KLIA2 stations to **KLIA T1** and **KLIA T2**, respectively. This follows the rebranding of KLIA Terminals, as announced by the Minister of Transport recently.

Besides aligning with the new names of KLIA Terminal 1 and KLIA Terminal 2, the name change will prevent confusion among air travellers and commuters who use the train services.

The renaming exercise will involve numerous physical, audio and digital assets at all its stations and onboard trains as well as in its systems. The work is being carried out in stages and is expected to be completed by July 2023.

ERL has made progress on its recovery goals as passengers carried grew significantly quarter on quarter since the transition to endemic phase. The rail operator expects its total passenger ridership to recover to 85% of its pre-COVID-19 levels by the end of 2023.

As it marks 21 years of service today, the company will continue to focus on service improvement initiatives and collaborations with strategic partners. In conjunction with the 21st Anniversary of its train services, ERL is offering double EkspreSmiles Points for 21 days when customers buy selected tickets online via the KLIA Ekspres app from today until 4 May 2023.

To date, ERL has carried over 113 million passengers onboard its trains.

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About Express Rail Link (ERL)

Express Rail Link Sdn Bhd (ERL) is the operator of KLIA Ekspres and KLIA Transit services that connect Kuala Lumpur International Airport (KLIA T1 & T2) and the city. ERL launched its train services in April 2002 and has been recognised locally and internationally for consistently providing high standards of service. ERL was named AirRail Link of the Year at the Global AirRail Awards (GARA) in 2012, 2014, 2015 and 2016.

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