

ERL Maintenance Support Sdn Bhd

Co. Reg. No. 199901023674 (498574-T)

MEMORANDUM

То:	Originator:	Haryati Khalil
E-MAS Personnel	Department:	CEO's Office
789	Tel:	+(60) 3-2267-7698
The Jacks	Fax:	+(60) 3-2267-7770
14/03/2024	E-mail:	Haryatik@EMS
Reference Number:		Date:

OMQ.STF.M10002.1008.A

Date: 12 March 2024

Training Course Evaluation Form Digitalization Via E-Learning Platform

The E-MAS E-Learning Admin received a request to explore the available function in the current E-learning platform to digitize the current Training Course Evaluation Form (TCE), G00.OMH.M10580.ZF.0001.*, i.e., to simplify the current training evaluation form submission for e-learning courses.

The Management has approved the usage of the application and decided that starting 1st October 2024, all online in-house training as defined in the Training Procedure, G00.OMH.M10580.SD.0006.* is required to complete the TCE via the E-learning platform.

This process only applies to in-house training conducted for E-MAS staff only. The process flow of the submission can be referred to as the Training Course Evaluation Form Digitalization via the E-Learning Platform. The Trainer will guide/inform their trainee of the TCE form-setting accordingly.

Any feedback on the application or the process can be forwarded to Haryati (HaryatiK@CEO) for further investigation/ consideration.

Thank You.

Sincerely,

Haryati Khalil Management Representative for Quality and Environment

Attachments: Training Course Evaluation Form Digitalization via E-Learning Platform, G00.OMQ.M10002.CZ. 1010.A cc: {none}





ERL Maintenance Support Sdn Bhd

Training Course Evaluation Form Digitalization via E-Learning Platform Prepared by: Muhammad Arif, Haryati

Ref no:G00.OMQ.M10002.CZ.1010.A

• To explore digitizing the Training Evaluation Form using the Frog platform to cater for E-MAS in-house online training



- Currently, in-house online training admins/ trainers are responsible for ensuring the Training Verification and Training Evaluation Form is completed (signed by trainee and HODs) before submitting it to HRD.
- There are requests from the Frog Admins and Trainer to fully digitalize the forms and simplify the process



Proposed solution





Trainee	Trainer	HOD	HRD
Fill in the form	 Received notification e- mail and key in other relevant data (marks, etc) Print out the details (attendance and training evaluation details) Forward them manually (print the evaluation summary) to HOD for signature (acknowledgment) 	Half digitalized with no notif HRD, the trainer will print th and forward it to HOD and acknowledgment (hard copy Manually acknowledge and take action if there is a concern raised. Return document to trainer	e evaluation form summary later to HRD for
	Forward/submit the completed document to HRD		Acknowledge and take action if there is concern raised

Sample: Training Evaluation Form

🖁 Site + 🧲 Share	Search	Q	# (A
HRD Training Form			HRD Data Viewer
TRAINING COURSE EVALUATION FOR	M		
HRD Form 0041 Fields marked with "" are required			
SECTION 1: TRAINING AND PARTICIPANT DETAILS			
Please complete the information below			
Training Course Title: "		Participant Name: *	
Trainer's Name: *		Participant Employee ID: *	
Training Provider: *		Participant Department.*	
Training Date/s: *			
Please select			
Please TICK only one best answer for question below 1. How did you attend this training?* C Requested by myself Requested by my HOD/Immediate Supervisor (IS)			
SECTION 2: TRAINEE'S A SES SMENT Please RATE the Items below about the training your received, "5" being highly favourable and "1" less favoural			
Heave row E the terms below about the parting your received, 5 being rightly avoilable and 1 ress rayoural 1. Training objective were met *	ne.		
○ 1 (Low) ○ 2			
	De	a on ab	

Sample: Notification (Trainer)

Page no.7

MuhammadArif@PNE

From: Sent: To: Subject:	noreply@frogmailer.com Friday, September 08, 2023 11:42 AM MuhammadArif@PNE TRAINING COURSE EVALUATION FORM Submitted.
Testuser1 has submittee	a response to the form TRAINING COURSE EVALUATION FORM on site HRD Form.
The response is summa	ised below:
Username: testuser1 Name: Testuser1 Date/Time Submission:	8th Sep - 11:42am
Training Course Title: 82	111 Train Washing Plant
Trainer's Name: Muham	mad
Training Provider: In-ho	use
Training Date/s: Friday,	8th September, 2023
Participant Name: Testu	ser1
Participant Employee ID	: 20XXX1
Participant Department	PNE
1. How did you attend t	nis training?: Requested by my HOD/Immediate Supervisor (IS)
1. Training objective we	re met: 4
2. The presenters skills a	and knowledge: 5 (High)
	nttended, how did your learning experience compare to what your expected earlier? [Based ned somewhat more than I expected
1. If your objectives ration Section 2 above]: N/A	ngs is between 1-2, what is the possible reason? [Refer to your assessment for Question 1 at
Please choose your Trai	ner / Immediate Supervisor [IS] ${ m \hat{A}}$ for submit the evaluation: Muhammad Arif Farhan Yusaini
Results:	
Requires:	
Training Material Refere	ence Number: Please fill in
Confirmation details dat	e: Thursday, 1st January, 1970
HOD Comments (If any)	Please fill in
Acknowledgement rece	ved date: Thursday, 1st January, 1970

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Input from Trainee



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Sample: Notification (Trainer)

MuhammadArif@PNE From: noreply@frogmailer.com Sent: Friday, September 08, 2023 11:44 AM To: MuhammadArif@PNE TRAINING COURSE EVALUATION FORM Submitted Subject: Testuser2 has submitted a response to the form TRAINING COURSE EVALUATION FORM on site HRD Form. The response is summarised below: Username: testuser2 Name: Testuser2 Date/Time Submission: 8th Sep - 11:44am Training Course Title: 82111 Train Washing Plant Trainer's Name: Muhammad Training Provider: In-house Training Date/s: Friday, 8th September, 2023 Participant Name: Testuser2 Participant Employee ID: 20XXX2 Participant Department: PNE 1. How did you attend this training?: Requested by my HOD/Immediate Supervisor (IS) 1. Training objective were met: 5 (High) 2. The presenters skills and knowledge: 5 (High) 1. Based on the course attended, how did your learning experience compare to what your expected earlier? [Based on ranking below]: Learned somewhat more than I expected 1. If your objectives ratings is between 1-2, what is the possible reason? [Refer to your assessment for Question 1 at Section 2 abovel: N/A Please choose your Trainer / Immediate Supervisor [IS]Â for submit the evaluation: Haryati Khalil **Results:** Pass Requires: N/A Training Material Reference Number: D00.OMD.M82111.SH.1001.A Confirmation details date: Friday, 8th September, 2023 Please choose your HOD's for submit the evaluation: Muhammad Arif Farhan Yusaini

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HOD Comments (If any): Please fill in

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Input from Trainer/SUP



Sample: Form Database in Frog

							HRD	Dat
ata	Viewer - TR			N FORM				
=	TRAINING COURSE	EVALUATION FORM						٥-
EL 29	Username	Name	Date / Time of Submission	Training Course Title	Trainer's Name	Training Provider	Training Date/s	
			8				Please select	~
	Reset							
	testuser3	Testuser3	08/09/2023 @ 11:54	82111 Train Washing Plant	Muhammad	In-house	08/09/2023	
	testuser2	Testuser2	08/09/2023 @ 11:44	82111 Train Washing Plant	Muhammad	In-house	08/09/2023	
	testuser1	Testuser1	08/09/2023 @ 11:42	82111 Train Washing Plant	Muhammad	In-house	08/09/2023	
	testuser3	Testuser3	24/08/2023 @ 11:49	ERL Group Anti Bribery (ABC) Policy and Whistle-blower Policy	Muhammad	In-house	22/08/2023	
	testuser2	Testuser2	24/08/2023 @ 11:47	ERL Group Anti Bribery (ABC) Policy and Whistle-blower Policy	Muhammad	In-house	22/08/2023	
	testuser1	Testuser1	24/08/2023 @ 11:45	ERL Group Anti Bribery (ABC) Policy and Whistle-blower Policy	Muhammad	In-house	22/08/2023	
	testuser3	Testuser3	24/08/2023 @ 11:38	Scheduled Wastes Handling and Management	Nur	In-house	23/08/2023	
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Decision

Decision Half digitalized with no notification email to HOD and HRD, the trainer will print the evaluation form summary and forward it to HOD and later to HRD for acknowledgment

Date of implementation: 1 March 2024 (6 months grace period, full implementation by 1 Oct 24)





