ERL Maintenance Support Sdn Bhd Co. Reg. No. 199901023674 (498574-T)



Supplier/Contractor Performance Evaluation Form						
Company Name:		Plant: E-MAS		Plant: ERLSB		
Sales Person:		Contractor		Supplier		
Supplier Since: (Year)		Contract Sum: Contract Period:				
		(4) = F	(3)= Meet		nce Rating	
No	Areas of Evaluation	(4)= Exceed Expectation	Expectation	(2)= Need Improvement	(1)= Not Acceptable	Remarks
To be fi	lled by PRC					
1	DELIVERY / TIMELINESS On time delivery, Fault-free delivery, has competitive lead time, able to rush order/ service during special needs					
2	PRICING Competitive pricing, discount					
3	PAYMENT Offer competitive payment term, accurate invoicing					
4	RESPONSIVENESS Response time to RFQ, information request, work request, discrepancy/ problem					
To be fi	led by User			,	,	,
5	PRODUCT QUALITY Goods/services comply with specification and reliable performance.					
6	TECHNICAL / AFTER-SALES SUPPORT Warranty, after-sales support, technical support, response to complaints/discrepancies, competency level of skill/ knowledge in goods/service					
7	ENVIRONMENTAL Commitment towards environment, Packaging/labeling as required, provide supporting document related to environment.					
			TOTAL	/28	RATING	
Performance Rating Summary Rating > 0.70 Preferred Supplier Rating 0.500.70 Conditional Acceptance Rating < 0.50 Rejected / Management Decision Overall performance comment:						
Evaluator 1: Evaluator 2:		Checked by HoD-PRC:				
(Signature) (Signature)		(Signature)				
Name: Name:						
Department: Department: Date:				Date:		
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